



COMPANY POLICY DECLARATION FOR QUALITY

YEAR

2023

GENERAL ASPECTS

The constant objective of SERRA PLASTICA S.r.l. a socio unico is the consolidation and development of its position in the TECHNICAL INJECTION MOLDING sector for customers covering the AUTOMOTIVE, DOMESTIC APPLIANCES, ELECTRONIC AND MEDICAL sectors.

To achieve this objective, also considering the growing demands of the market, the Quality Policy adopted, is oriented towards the fundamental principles of the ISO 9001:2015 Standard, in compliance with the needs of customers, employees, suppliers, collaborators, the environment and safety, i.e. :

- increase in customer satisfaction;
- regulation of processes connected to the Quality Management System with a view to effectiveness;
- improvement of workplaces.

The general purposes to fulfill the objective are as follows:

- awareness, expansion and strengthening of the Quality culture existing in the company;
- continuous improvement of the level of customer satisfaction;
- compliance with applicable standards, laws and directives;
- fulfillment of the requirements of Legislative Decree 81/08 relating to safety in the workplace, in all workstations.

EXPLANATION OF THE OBJECTIVES

The objectives are:

- application of ethical principles;
- use of the best technologies;
- self-production of electricity in order to reduce environmental pollution to a minimum;
- planning of the improvement of the Quality management system;
- Continuous improvement of workplaces and safety;
- Reduction of waste produced.

On the basis of this Policy, the Management identifies and pursues measurable and realistic objectives for the improvement of its processes.

The Management undertakes to ensure that this Policy is known and understood by the interested parties. The path to success requires convinced participation, the ability to question oneself, the will to grow professionally and the contribution of management and all colleagues in a common vision of objectives.